V-SOFT ® **DIGITAL**

ServiceNow HR Portal Cloud Migration

Company

A $100 million midwestern technology company with multiple locations nationwide and operating across 42 states.

Challenge

The company needed to evolve with the growth of its workforce. They struggled to keep up as they were utilizing too many systems and manual, outdated processes, which didn't leave enough time or money for more important needs of the business. Having multiple locations for each of their systems was overall inefficient.

Solution

V-Soft Digital integrated all the company's systems into a single, cloud-based ServiceNow portal that helps manage their distributed workforce and provides easy access to all their platforms: payroll, benefits, paid time off, onboarding and offboarding, expense management and more.

Result

The cloud-based ServiceNow portal led to an immediate time savings for the business. Employees reported a 30% reduction in time spent on requests, and onboarding times were cut in half, from 10 business days to 5. Employees are now able to service 60% more requests in a single work week.

Reduction in time spent on requests
30%

Reduction in onboarding time
50%

Increase in serviced requests
60%

TECHNOLOGY APPLIED

- ☐ ServiceNow
- ☐ Mobile Development
- ☐ AWS

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